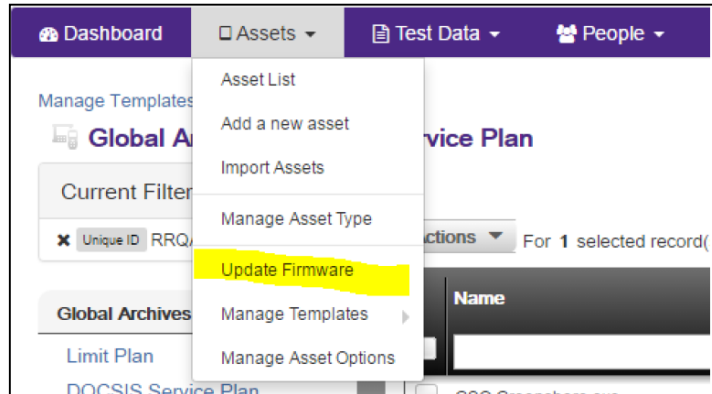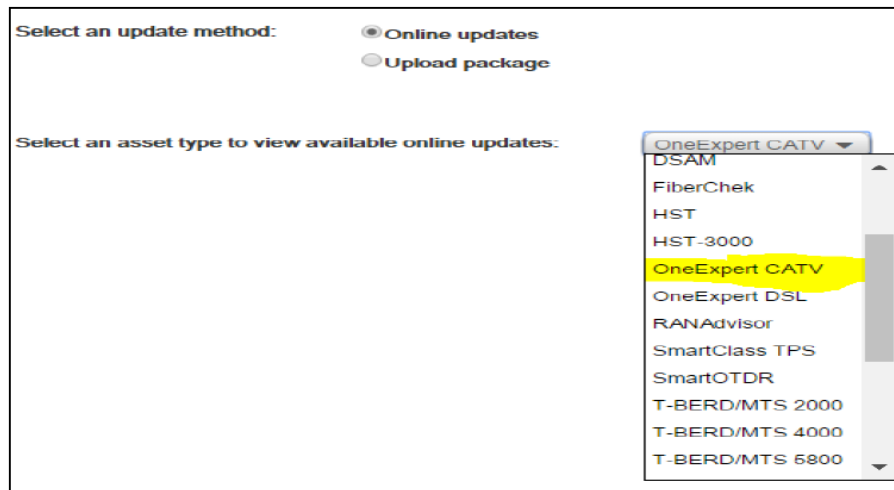# OneExpert CATV – Software Update Using a USB Stick

1. Obtain the firmware package from StrataSync
   A. Log into StrataSync (make sure you have permission to upgrade units)
   B. Go to Assets -> Update Firmware
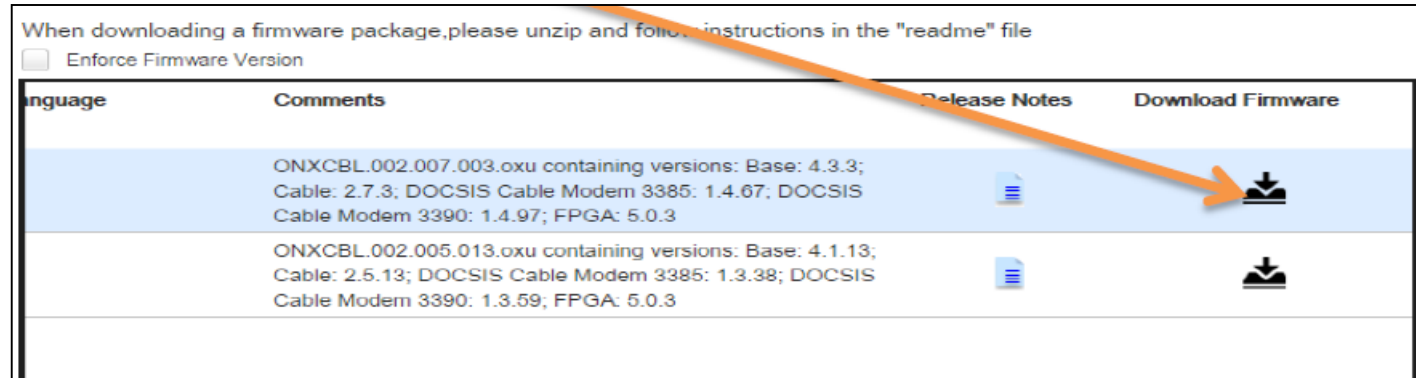

   C. Select "Online Updates"
   D. Select "OneExpert CATV" and click "Next

OneExpert CATV – Software Update Using a USB Stick

1. Obtain the firmware package from StrataSync (continued from previous page)

   E. In the Update Firmware window, scroll to the right and click the Download Firmware link. The file will begin to download

   When downloading a firmware package, please unzip and follow instructions in the "readme" file
   ☐ Enforce Firmware Version

nguage	Comments	Release Notes	Download Firmware
	ONXCBL.002.007.003.oxu containing versions: Base: 4.3.3; Cable: 2.7.3; DOCSIS Cable Modem 3385: 1.4.67; DOCSIS Cable Modem 3390: 1.4.97; FPGA: 5.0.3	📄	⬇
	ONXCBL.002.005.013.oxu containing versions: Base: 4.1.13; Cable: 2.5.13; DOCSIS Cable Modem 3385: 1.3.38; DOCSIS Cable Modem 3390: 1.3.59; FPGA: 5.0.3	📄	⬇

   F. Once file has been downloaded, plug in the USB device and copy the firmware file to the device. The file name will be of similar format to "*ONXCBL.xxx.xxx.xxx.oxu*"

Continued on next page

OneExpert CATV – Software Update Using a USB Stick

2. Perform USB Software Update on Unit
    A.   Power on unit and plug in the USB device to either of the USB ports located on the side of the unit
    B.   Go to System -> System Settings -> USB Software Update
    C.   Allow update to complete. Unit will transition to the upgrade screen, then power off automatically once upgrade is complete.