

SECURE. EFFICIENT. RELIABLE.

# Empower your team to focus on what matters most.



## See More, Do More: Optimizing Healthcare Network Performance and Security

In the ever-evolving healthcare landscape, ensuring seamless patient care and safeguarding sensitive data are paramount. However, healthcare IT professionals face the ongoing challenge of delivering 24/7 uptime, optimizing service performance, and securing patient data—all with limited resources. The VIAVI Observer platform empowers healthcare organizations with real-time network and threat visibility, intelligent troubleshooting, ensuring network reliability, rapid issue resolution, and data forensics for post-breach analysis to protect patient data and critical healthcare services.

VIAVI understands the unique challenges you face.

From ensuring reliable access to electronic health records to protecting patient privacy, we empower you with the resources and insights you need to:

- **Deliver Uninterrupted Care:** Ensure 24/7 service assurance to critical systems and data.
- **Accelerate Security Response:** Safeguard patient data with comprehensive monitoring and packet-level forensic analysis.
- **Maximize IT Efficiency:** Cut through complexity with clear problem validation, severity assessment, and rapid isolation of performance issues—so your team can focus on what matters most.
- **Make Data-driven Decisions:** Gain actionable insights to help optimize network performance and enhance security posture.

Discover how VIAVI Observer can transform your healthcare IT network performance empowering you to deliver exceptional patient care, securely.

- ✓ End-User Experience
- ✓ Service Assurance
- ✓ Threat Visibility
- ✓ Enriched Flow Data
- ✓ High-Fidelity Forensics

### CUSTOMER TESTIMONIAL

"From implementation to a fully up and running appliance, this tool really offers a ton of insight into all areas of our IT Infrastructure. The level of analytics and flexibility it has to create custom dashboards for in-house application is as simple as it can be. When we deployed the Observer Apex and set up GigaStor it took us all of 4 hours to start seeing traffic and analyzing it."

- Senior Network Engineer - Healthcare

**VIAVI Observer Platform delivers visibility, security, and efficiency to support exceptional healthcare.**

## The Observer Platform

Observer Apex | Observer GigaFlow | Observer GigaStor and GigaStor M

## Healthcare IT Command Center

### VIAMI Network Performance Management

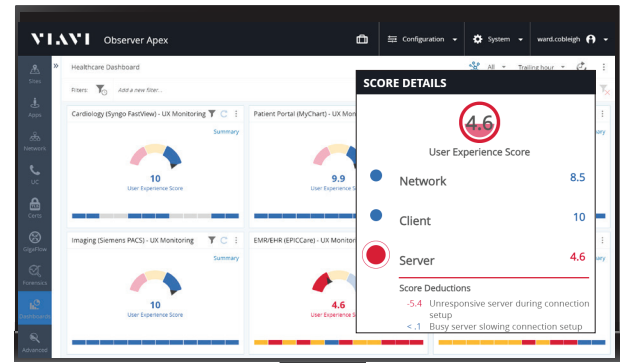
In healthcare, where every second and precise action matters, network performance goes beyond routine IT maintenance—it enables secure data visibility, supports a seamless end-user experience (EUE), and ensures efficiency in application uptime. Our unique EUE Scoring converts multiple KPIs into a single simplified metric combined with detailed score deductions that isolate the problem domain(s) and provide the information needed to prioritize remediation. With VIAMI, your network management transcends basic monitoring to ensure unmatched security and efficiency.

With Observer Apex, custom dashboards deliver insights necessary to maintain all critical applications at the highest level, ensuring optimal performance and quick resolution in one place.

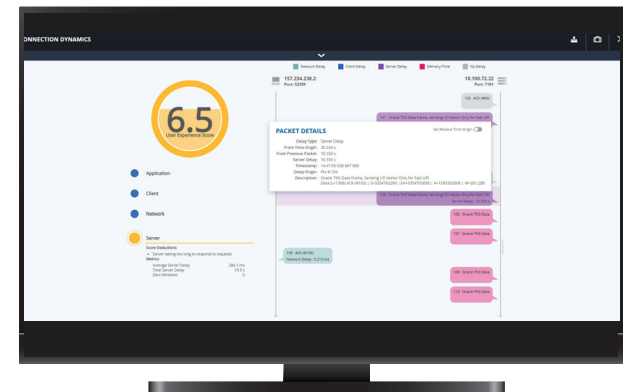
### VIAMI Network Security Forensics

In healthcare, where patient confidentiality and regulatory compliance are critical, IT teams need deep forensic visibility to ensure network performance, security, and compliance adherence. Observer GigaStor acts as a network eyewitness, passively capturing and archiving all network traffic to provide detailed forensic analysis for troubleshooting, security investigations, and regulatory audits.

Beyond resolving performance issues, Observer GigaStor strengthens security strategies by delivering packet-level forensic data for post-breach investigations helping identify the root cause of anomalies and cyber threats. In the event of a breach, packet-level forensic data detail compromised assets, supporting rapid incident response and remediation. By providing real-time and historical network visibility, GigaStor empowers healthcare IT teams to maintain operational excellence, ensure compliance, and protect sensitive patient data.



Observer Apex Dashboard and End-User Experience Scorecard



Connection Dynamics and the End-User Experience Scorecard with Domain Isolation

### Why VIAMI for Network Performance and Threat Visibility?

- ✓ **Decades of experience** in application performance triage
- ✓ **Most comprehensive** analysis solution set in the industry



**Request a Demo!**

VIAMI provides deep network performance insights and packet-level forensics, enabling comprehensive visibility and faster diagnosis of performance issues and security events across your healthcare enterprise environments.

**Together let's keep networks in modern healthcare in business, and secure.**

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