Observer Matrix End of Sales (EOS) Notice

With the recent announcement and roll-out of the Technology Solutions Alliance between Viavi Solutions Inc. ("Viavi") and Ixia for network packet brokers, Viavi will begin phasing-out the sale and shipment of the Observer Matrix product line as of June 30, 2017.

Support and Warranty:

Viavi will provide technical support and product repair in accordance with your support contract until the End of Service & Support Date identified below, subject to availability of repair parts and material. Viavi will offer extended support contracts on the Observer Matrix products through June 30, 2020. Please note that no service renewals or new service contracts will be accepted by Viavi with expiration dates past this date.

Additionally, service contract renewals and offerings will be subject to availability of spares and materials, and all levels of support may not be available through June 30, 2021. Should Viavi determine that it is unable to offer support renewals prior to such date, we will notify any affected customers. Viavi will make commercially reasonable efforts to continue to provide support until the End of Service & Support Date.

Important End of Sale Information

Final Product Purchase Orders June 30, 2017

Final Support Purchase Orders June 30, 2020

End of Service & Support June 30, 2021

Final Purchase Orders:

Viavi still has availability and supply of End of Sale (EOS) products. Fulfillment of final purchase orders is subject to product availability and will be prioritized per the date orders are placed with Viavi.

Please contact your Viavi representative if you have any concerns regarding the phase-out of this product and for information on new Ixia solutions offered by Viavi.

Affected Part Numbers:

Order Number	Item Description
M1024-10G24	M1024-10G24; Matrix 1024-10Gb-24 ports
M1024-10G24-DC	M1024-10G24-DC; Matrix 124 - 10Gb-24 Ports - DC Power
M1024-10G8	M1024-10G8; Matrix 1024-10Gb-8 ports
M1024-10G8-DC	M1024-10G8-DC; Matrix 124 - 10Gb-8 Ports - DC Power
M1024-1G24	M1024-1G24; Matrix 1024-1Gb-24 ports
M1024-1G24-DC	M1024-1G24-DC; Matrix 124 - 1Gb-24 Ports - DC Power
M1024-1G4-10G4	M1024-1G4-10G4; Matrix 1024-1Gb-4 Port and 10Gb-4 Port
M1024-1G4-10G4-DC	M1024-1G4-10G4-DC; Matrix 124 - 10Gb-4 Ports and 10Gb-4 Ports - DC Power
M1024-1G8	M1024-1G8; Matrix 1024-1Gb-8 ports
M1024-1G8-DC	M1024-1G8-DC; Matrix 124 - 1Gb-8 Ports - DC Power
M1024-AC	M1024-AC; Matrix 124 - AC Replacement Power Module
M1024-DC	M1024-DC; Matrix 124 - 48V DC Replacement Power Module
MPE10G4P	MPE10G4P; Matrix 10Gb Port Expansion-4 Ports
MPE1G4P	MPE1G4P; Matrix 1024-1Gb Port Expansion-4 Ports
MU1G10G4	MU1G10G4; Matrix1Gb Upgrade to 10Gb-4 Ports