

STATE OF THE NETWORK PERSEVERANCE

THE 15TH CONSECUTIVE VIAVI STATE OF THE NETWORK SURVEY

captures the tenacity of IT teams as they rise to the many challenges of maintaining peak application and network performance.

Find out how more than 300 IT professionals responded to key topics most on their minds as they continue their efforts to maintain peak service delivery, troubleshoot problems, and address the rapidly changing technological landscape.

The digital transformation of business continues without any letup in sight. These results can help you ensure your IT teams are not left behind.

END-USER EXPERIENCE RATED HIGHEST COMPARED TO OTHER METRICS WITH

7 IN 10

CALLING IT VERY IMPORTANT

TOP ISSUES FOR IT TEAMS

PROBLEM DOMAIN ISOLATION

FINDING REQUISITE TALENT TO SOLVE PERFORMANCE ISSUES

TOO MANY TOOLS/KPIs NEEDED TO RESOLVE ISSUES

49% OF RESPONDENTS REPORTED SPENDING

10-20 HOURS

PER WEEK TROUBLESHOOTING UCC ISSUES

ANOTHER 42% REPORTED SPENDING

UP TO 10 HOURS

PER WEEK TROUBLESHOOTING UCC ISSUES

THE TOP FIVE AREAS WHERE ADDITIONAL VISIBILITY IS NEEDED ARE ALL OFF-PREMISES



Secure Access Service Edge (SASE) Devices



Performance of Cloud-hosted Applications



Remote User (End User Experience)



Service Dependency Mapping (Cloud Based)



Cloud-hosted functions (Firewalls, Web Proxies)

BANDWIDTH DEMAND EXPECTED TO KEEP INCREASING EVEN AS CAPACITY EXPANDS RAPIDLY

EXPECTED TO INCREASE 51-100% EXPECTED TO INCREASE UP TO 50%



CLOUD COST SAVINGS AND BENEFITS EXCEED PREDICTIONS



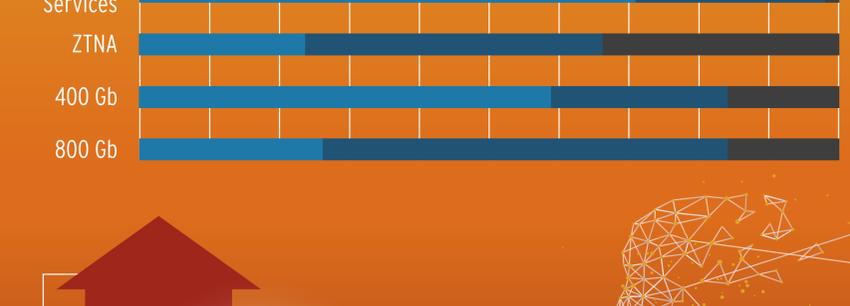
COST SAVINGS
Somewhat/Greatly Exceeded Predictions



BENEFITS
Somewhat/Greatly Exceeded Costs

IN SPITE OF PERSISTENT CHALLENGES, NEW TECHNOLOGY ROLLOUTS CONTINUE

Yes, in 2022 Yes, in 2023-24



HOW OFTEN IS YOUR TEAM MEETING IN THE IT WAR ROOM?



THE TOP BENEFITS OF USING AUTOMATION



This year's study captures the resolve, persistence, and resilience of IT teams today who are responsible for network resources. Whatever the obstacle to operational excellence, they rise to the occasion and keep it all running. Be sure to look for trusted partners like VIAVI to help you with these efforts.

To access the complete report of the 15th Consecutive State of the Network visit: stateofthenetwork.com